

## **Reservation Policy**

- Registered guests agree to observe Campground guidelines and rules.
- By accepting a reservation, Guest/User hereby voluntarily waives, releases and forever discharges and covenants not to sue SW Florida Mgt., LLC d/b/a Seminole Campground from any and all claims and liability for personal injury, accidents, property damage, any other claim arising out of or in connection with Guests/Users use of the Campground Facility and Storage Area. Further, Guest agrees to defend, indemnify and hold harmless SW Florida Mgt., LLC d/b/a Seminole Campground from all losses, claims, expenses and demands, Including attorneys fees, that SW Florida Mgt., LLC d/b/a Seminole Campground may incur arising out of or in connection with Guests use of the Campground Facility and Storage Area. Guest further agrees to be responsible and liable for the actions and safety of every person in their group.
- Reservations may be submitted for the upcoming season at any time. We cannot guarantee a site number. Site selection is based on availability and are subject to change.
- RV'S older than 10 years require a photo submittal and Campground Management approval.
- The health and well-being of our Guests, and team members is our priority. Seminole Campground has increased its health and safety measures due to the COVID-19 Pandemic in order to better protect you, other campers, visitors and our staff. An inherent risk of exposure to this virus exists in any public place where people gather. You must follow all posted rules concerning the COVID-19 virus and any variants of the virus while you are at Seminole Campground. By entering Seminole Campground, you voluntarily assume all risks of exposure to the COVID-19 virus and any variants of the virus.
- 30 and 50 amp electrical and water/sewer service is included for reservation less than one month.
- Reservations of one month and longer are billed for electric usage.
- Reservation allows for a maximum of four (4) persons per site and a maximum of two (2) pets with required vaccination records.

## **Cancellation/Refund Policy**

- To guarantee your campsite, a deposit of \$30 will be charged to your credit card at the time you make your reservation. You'll receive a confirmation email from the Campground once you complete your reservation.
- No shows forfeit entire deposit.
- No refunds or credits for early departure No Exceptions.
- Cancellations for daily and weekly stays forfeit entire deposit.
- Reservations for 1 month to 6 months stays. A one month deposit is due at the time of making your reservation. If monthly stay is shortened, monthly rate will revert to length of stay rate schedule and back charged to your account.
- Cancellations for 1 month to 6 month stay made 60 days prior to arrival will receive a refund less \$150.00 cancellation fee.
- Cancellations for 1 month to 6 month stay made 30 days prior to arrival will receive a refund less \$300.00 cancellation fee.
- Cancellations for 1 month to 6 month stay made less than 30 days of arrival will have the opportunity to push their deposit forward one year or forfeit entire deposit.
- All refunds processed via credit/debit card, will be processed back to the original credit/debit card used, No Exceptions.